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August 21, 2024

Dear Current Clients of RVAP,

As many of you may know, there are changes happening for RVAP including a transition to another agency for services. While the core services offered will remain, it may feel like you are losing a support system. I understand that feeling deeply. I write this letter to let you know that *The Domestic Violence Intervention Program* (DVIP) is committed to compassionate support for survivors and we are here for you. DVIP operates with a victim-survivor first, empowerment model. What that means is that we trust you and work towards your goals, meeting you where you are emotionally. Current RVAP Clients can do two things to get support: reach out through the same number as RVAP on or after October 1, 2024 - 1-800-228-1625, and be open to trying to trust a new person during what I understand may be a frustrating change. I can say that I am proud of the staff available for you - they are well trained and ready to offer resources, one-on-one counseling, referrals to additional support, court and law enforcement accompaniment, and more. Along with this letter you will find a card with an overview of the transition of RVAP to DVIP/RVAP. I think the most important thing to remember is this: there are sexual assault advocates available for you, our crisis line is remaining the exact same number as RVAP (1-800-228-1625), and we provide services to the same eight counties in Iowa. Services are continuing and advocates are available.

If you are student/faculty/staff on the University of Iowa campus, we also have open hours Mondays and Thursdays from 3-5 at the *Women's Resource and Action Center* (WRAC) - this is a safe space for survivors of all genders. Open hours are a place to touch base about needs, ask questions, and set up appointments for more in depth advocacy.

I understand you may have questions before the official change on October 1st. Please feel free to call our current crisis line at 1-800-373-1043. If you would like to reach me directly, my email is below.

Sincerely,
Shell Feijo, PhD
Director of Sexual Assault Services
Domestic Violence Intervention Program
shell@dvpiowa.org

DOMESTIC VIOLENCE INTERVENTION PROGRAM

Providing Free and Confidential Victim Services to the following Iowa Counties:
Cedar, Des Moines, Henry, Iowa, Johnson, Lee, Van Buren and Washington



Supported by:
United Way of Johnson and Washington Counties
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